

Menu of eligible tasks within packages

Support Worker Task List:

1. Monitoring welfare:

- Simple assessments of H&S in the house, referral to Rotherham Stay Put for minor adaptations / advice
- Simple assessments of the risk of falling, and referral to PCT falls team
- Referrals to Social workers and other agencies a
- Responses to changing circumstances
- Signposting and promotion of other agencies and services

2. Prevention of social isolation:

- Conversation and general counselling
- Support to undertake day-to-day activities
- Support to engage with current affairs
- Reminiscing

3. Supporting personal skills:

- Helping with correspondence
- Help with household budgeting
- Help with utilities and household administration
- Maintenance of independence through self-help and skills maintenance

4. Encouraging external support and contact:

- Social interaction with others
- Encouraging involvement with clubs and societies
- Facilitating friendships
- Facilitating use of the mobile library
- Organising group activities
- Organising luncheon clubs

5. Signposting to other agencies:

- Helping with benefit issues
- Helping with security issues by referring to Rotherham Stay Put
- Helping with access to grants and loans by referring to Rotherham Stay Put

6. Crisis intervention - Short-term single episode support:

- Maintaining safety and respectability and dignity
- Dealing with illness and accidents in terms of emergency responses
- Supporting individuals with GP and prescriptions
- Supporting with food and snacks and beverages

7. Property-based interventions:

- Maintain safety and health
- Suitable emergency response and support for property-based problems, e.g. plumbing
- Referral to Rotherham Stay Put or Maintenance service for repairs as appropriate

8. Promotion of diversity

- Involvement of service users in the service
- Deliver a service sensitive to the needs of BME groups
- Promote the service to BME groups
- Challenging and modelling pro-social attitudes to diversity