

WELCOME

Guide to Oslo Airport



Photo: Sune Eriksen

Avinor Oslo Airport welcome all passengers to a better travelling experience! With the new opening we offer more space for check-in and security, there will be fewer queues and more time for greater experiences. Welcome!

WE HAVE MADE ROOM FOR GREAT EXPERIENCES

- 21 new shops
- 37 new restaurants and bars
- 11 new security checkpoints
- 40 new self check-in kiosks
- 34 new check-in counters

Avgangshall
Departure hall

Departure

- 1-10 Check-in area / Bag drop
- A Special baggage
- B International departures
- C Domestic Transfer

Services

- 1 Tax Free Worldwide tax refund
- 2 Global Blue tax refund
- 3 Airline service desks
- 4 SAS / Star Alliance service desk
- 5 Norwegian service desk

Facilities

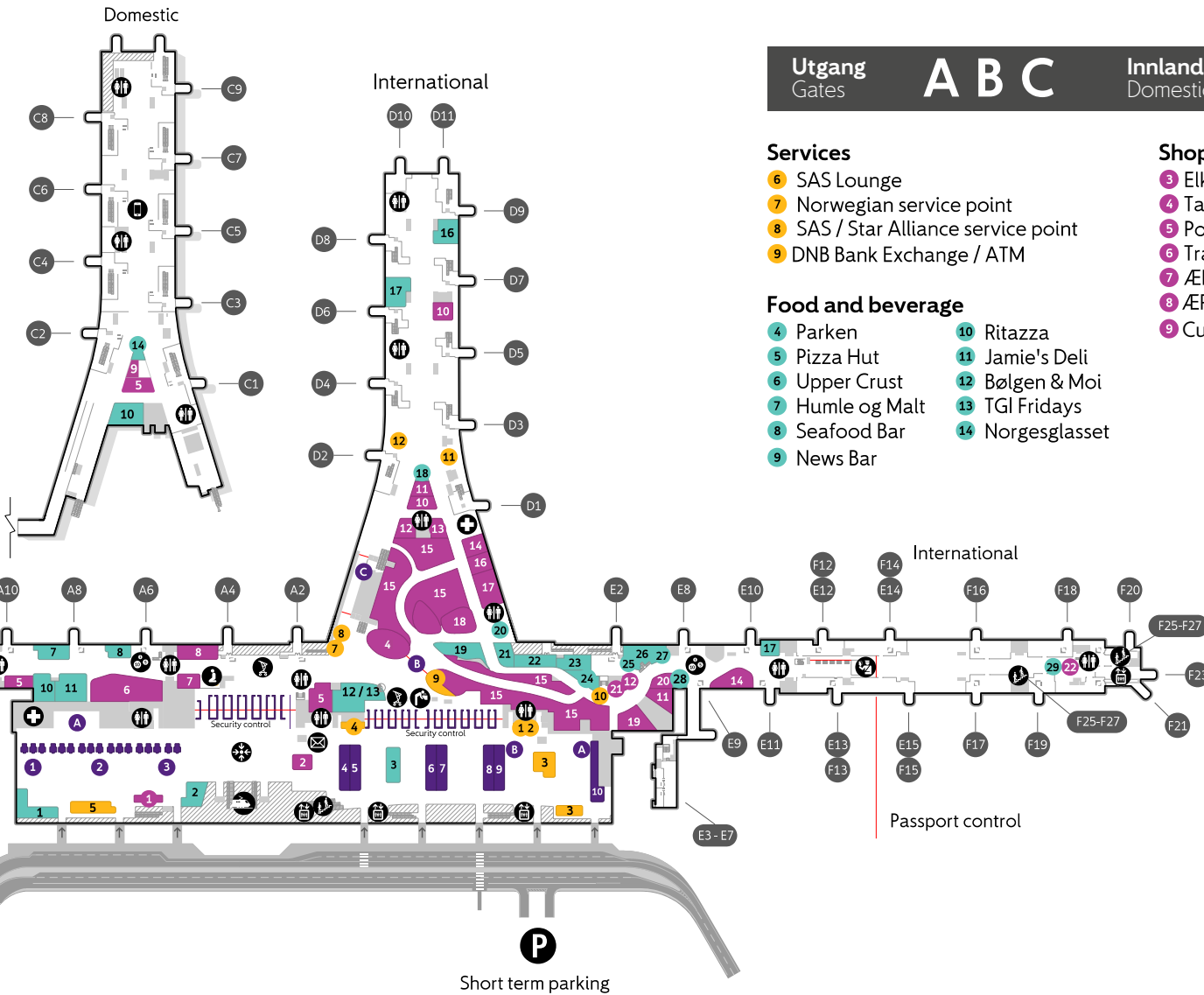
- Toilets
- First aid rom
- Playground
- Work Zone
- Quiet rom / Chapel
- Elevator
- Stairs
- Exchange / ATM
- Mailbox
- Meeting Point
- Train station
- Passport control
- Parking
- Free water
- Strollers

Food and beverage

- 1 Flybar
- 2 Starbucks
- 3 W.B. Samson

Shops

- 1 Rolling Luggage
- 2 Point



Utgang Gates **A B C** **Innland Domestic**

Services

- 6 SAS Lounge
- 7 Norwegian service point
- 8 SAS / Star Alliance service point
- 9 DNB Bank Exchange / ATM

Food and beverage

- 4 Parken
- 5 Pizza Hut
- 6 Upper Crust
- 7 Humle og Malt
- 8 Seafood Bar
- 9 News Bar
- 10 Ritazza
- 11 Jamie's Deli
- 12 Bølgen & Moi
- 13 TGI Fridays
- 14 Norgesglasset

Shops

- 3 Elkjøp Travel
- 4 Tanum
- 5 Point
- 6 Travel Value
- 7 ÆRA Mann
- 8 ÆRA Dame
- 9 Cutters

Utgang Gates **D E F** **Utland International**

Services

- 9 DNB Bank Exchange / ATM
- 10 SAS / OSL Lounges
- 11 SAS / Star Alliance service point
- 12 Norwegian service point

Food and beverage

- 16 Hunter Bar
- 17 Northland
- 18 BIT
- 19 W.B. Samson
- 20 Jamie's Italian
- 21 Havsalt
- 22 Haven
- 23 Fjøla
- 24 Starbucks
- 25 Aquavite Bar
- 26 Foodmarket
- 27 O'Learys
- 28 Fiskeriet

Shops

- 10 Narvesen
- 11 Tanum
- 12 Way Nor
- 13 Ting
- 14 Travel Value Fashion
- 15 Duty Free
- 16 ÆRA Men
- 17 ÆRA Active
- 18 ÆRA Women
- 19 Point
- 20 Thune
- 21 Salmon House

Utgang Gates **F**

Food and beverage

- 29 News Bar

Shops

- 22 Point

Innland
Domestic

- Baggage reclaim**
- 21-25 Baggage belt
 - 23 Special baggage
 - * Non conveyable baggage

- Services**
- 19 Menzies / Norwegian service desk
 - 20 SGH / SAS / Star Alliance service desk

Ankomsthall
Arrival hall

- Services**
- 13 Local trains / Airport Express train
 - 14 Car rental
 - 15 Taxi and bus information
 - 16 Police and customs office
 - 17 DNB Exchange office / bank
 - 18 Lost and found / luggage storage

- Shops**
- 23 7-Eleven
 - 24 Narvesen
 - 25 Apotek 1
 - 26 Tanum

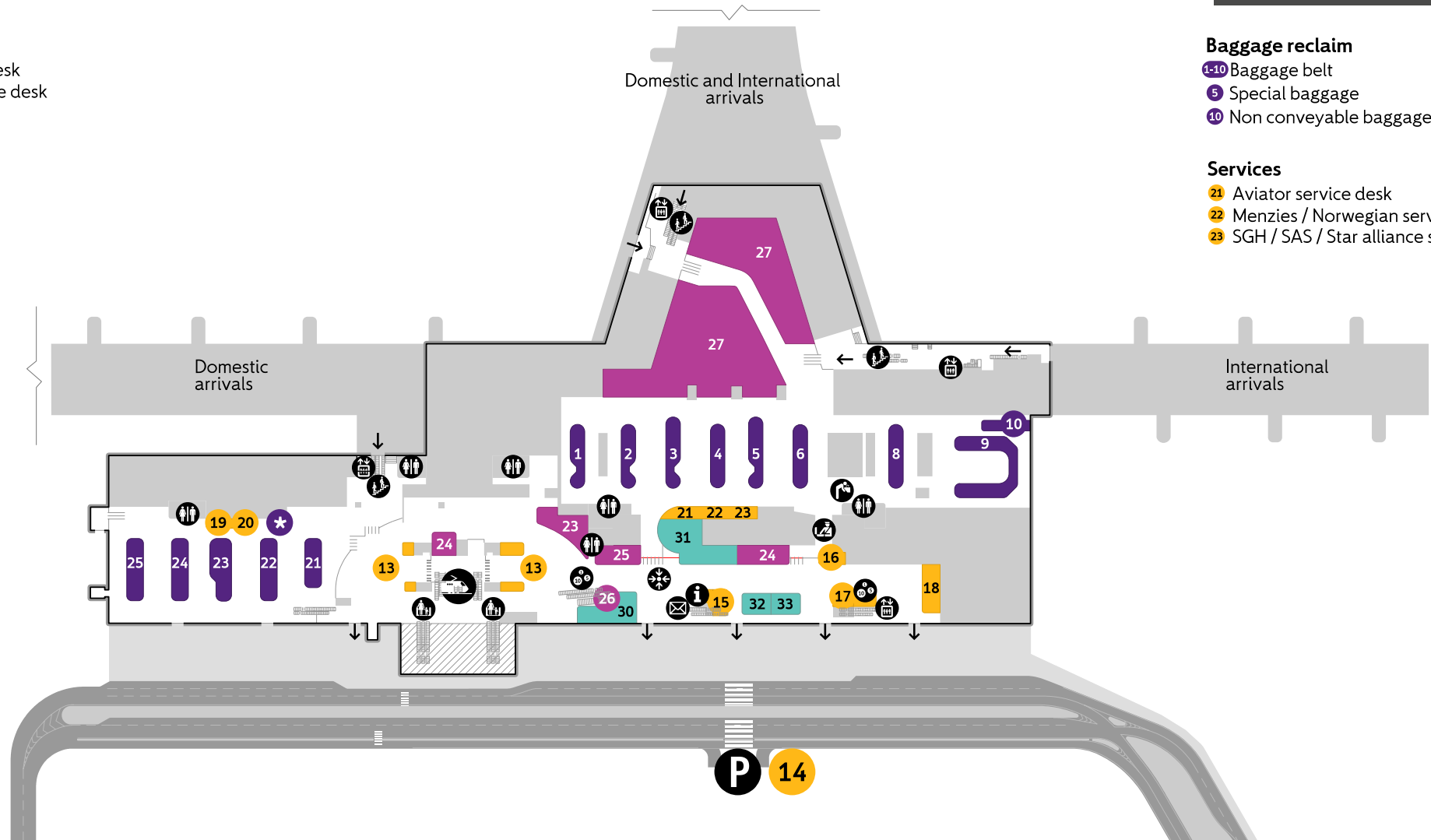
- Food and beverage**
- 30 Joe & the Juice
 - 31 Peppes Pizza
 - 32 Beach Club Express
 - 33 La Baguette

Utland
International

- Baggage reclaim**
- 1-10 Baggage belt
 - 5 Special baggage
 - 10 Non conveyable baggage

- Shops**
- 27 Dutyfree

- Services**
- 21 Aviator service desk
 - 22 Menzies / Norwegian service desk
 - 23 SGH / SAS / Star alliance service desk



- Facilities**
- Toilets
 - Playground
 - Elevator
 - Stairs
 - Escalators
 - Exchange /ATM
 - Mailbox
 - Meeting Point
 - Train station
 - Customs
 - Parking
 - Free water
 - Airport Information Center

Transportation to and from the Airport

13 NSB – Norwegian state railways
All NSB Regional trains that run between Skien, Oslo, Lillehammer and Trondheim stop at Oslo Airport. NSB Local Trains on the Kongsberg–Eidsvoll line also stop at the Airport.

13 The Airport Express train
The Airport Express train (Flytoget) runs between Drammen, Asker, Sandvika, Lysaker, Skøyen, Nationaltheatret, Oslo S and Lillestrøm. Departures every 10/20 minutes.

14 Car Rental
You can walk to the car rental office via an indoor walkway. Here you will find AVIS, Budget, Europcar, Hertz, Sixt, National, Alamo and Enterprise.

15 Bus
Take the bus to Oslo or other destinations in Norway.

15 Taxi
For the best fixed rate contact our taxi desk.

Lounges

There are three lounges at Oslo Airport; one in the domestic area and two in the international area.

Domestic departures:

6 SAS Lounge

International Departures:

10 SAS / Star Alliance Lounge

10 OSL Lounge – The lounge is open to all passengers for a fee of NOK 300.

Tax Refund services for international travelers

1 2 Tax Refunds
Visitors residing outside Norway, Sweden, Denmark and Finland can receive a refund for the VAT paid on goods purchased in shops affiliated with Global Blue or Tax Free Worldwide Norway AS.

16 Customs Office
If your refund is from Tollvesenet (Norwegian Customs) go to the Customs office on arrival level for an official stamp and send the papers in the mail.

Lost & found – luggage storage – porter service

18 Personal items found in the terminal should be delivered to the lost and found office. Passports are given to the Police. Your luggage can be stored for a fee here, and porter service is also available. Keep in mind that the porter service must be booked 24 hours in advance.

Exchange/ATM and bank services

Exchange/ATM can be found throughout the terminal.

The DNB bank has two offices in the terminal:

9 After the security control for departing passengers (open 05.30-19.30 all days except Saturday 05.30-15.00).

17 In the arrival hall (open 07.30-23.00 all days).

Service points

Service points for airlines and luggage handlers can be found at several locations throughout the Airport. Please refer to the map for service points in different areas.

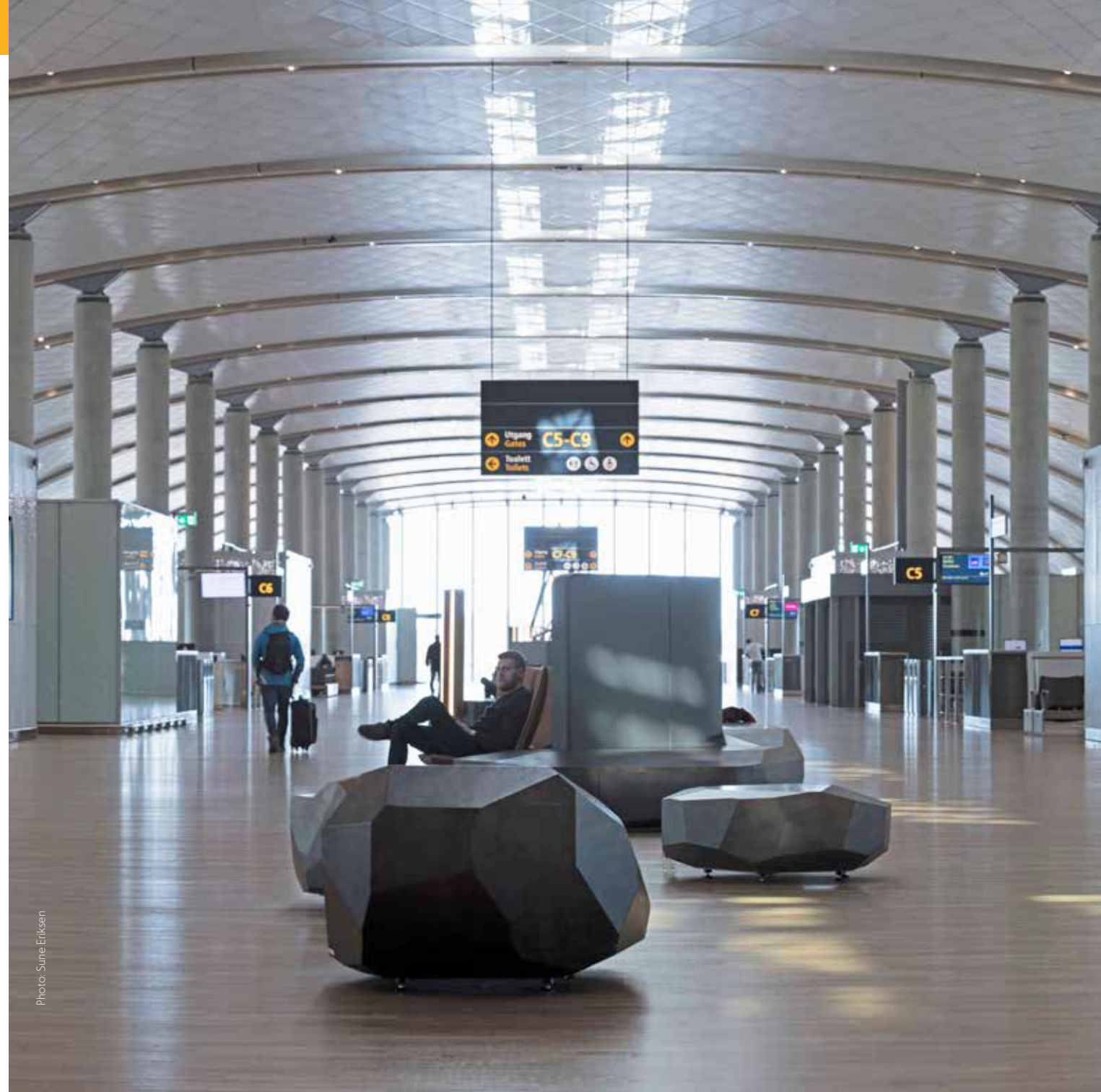


Photo: Sune Eriksen

Travels to Non-Schengen

✈ For travels outside the Schengen countries (F-gates) you have to pass through the border and passport control. Please make your way to the gate of departure in due time.

Airport Information

ℹ The Airport Information Center is open 24 hours, 365 days a year. Contact: +47 915 06400; Facebook Oslo lufthavn Gardermoen; or passasjerservice@avinor.no.

Special needs

♿ Accessible toilets (HC) can be found by most toilet areas.

☎ The assistance meeting point is located in the departure hall, by the main meeting point. If you have booked assistance for your flight with Aviator PRM please use the phone for direct contact with their office.

🏠 There are two first aid rooms at the airport for emergency illness. Please contact staff if you need to use these rooms.

Children/families

👨‍👩‍👧 There is a playground in the area for domestic departures, by gate A 12/14. Please do not leave your children unattended in the area.

🛒 We offer strollers for free usage after the security check. These can be used in the terminal up until your departure.

🤫 The quiet room/chapel is open for necessary use in the domestic departure area, by gate A4.



Felix and Fiona

Keep a lookout for our airport mascots Felix and Fiona during major holidays.



Earlybird

Become an EarlyBird for easier travel and relevant deals at Avinor Oslo airport.

Go to www.earlybird.avinor.no



Free WIFI

1. Select the wireless network called AIRPORT
2. Open your browser and enter a public website
3. The login portal will appear
4. Select "FREE WI-FI"
5. Accept the terms of use - you are online!

FLYBAR

Coffee & Food

1 FlyBar serves up dishes from modern Norwegian cuisine. The menu includes wraps with Norwegian ingredients, light meals like pies and sandwiches, oatmeal with Norwegian wild berries, smoothies, fresh juice and delicious coffee.



5 Pizza Hut makes real American pizza with a wide selection of toppings. Order a whole pizza or individual slices. Sides like salad, nachos and dressings are also available.

NEWS BAR

9 News Bar sells coffee, freshly baked goods, sandwiches and salads. The bar is fully licensed and carries a wide selection of concessions and reading material.



2 24 At Starbucks, you can find many different kinds of coffee, as well as classic coffee drinks like Frappuccino and Caramel Macchiato. If you are in the mood for a quick bite, light meals and pastries are also available.

UPPER CRUST



6 Upper Crust presents a large selection of freshly prepared baguettes with a freshness guarantee. There is also an assortment of sweet pastries.

RITAZZA



10 Ritazza is the place for steaming hot barista coffee, pastries and delicious snacks. Italian favourites like tiramisù, hand-made focaccia and Italian-style burgers are also available.



45,-

BØLGEN & MOI
Bølgen & Moi pizza slize



99,-

RITAZZA
Flaky with cheddar and ham + medium cappuccino



99,-

NEWS BAR
Wrap + soft drink



49,-

NORGESGLASSET
2 juice for the price of 1



99,-

JAMIE'S DELI
Pizza funghi + 0,5 l soft drink



100,-

BIT
4 optional baked goods

W. B. SAMSON



3 19 W.B. Samson presents a tasty selection of pastries, bread, cakes and barista coffee. Favourites like cinnamon buns and sourdough baguettes with gruyère cheese and cotto ham are also available.

HUMLE & MALT



7 Humle & Malt serves quality, local brewed beers; one is brewed exclusively for Oslo Airport. The menu includes the Humle & Malt venison burger with sweet potato, and Ølbrød (beer bread) with St. Kristina ham and Norwegian brie.

JAMIE'S DELI



11 Jamie's Deli focuses on good natural ingredients. Enjoy freshly prepared superfood salads, superfood wraps, home-made pizza and tasty sandwiches.



49,-

POINT
Children's meal; small baguette with cheese and ham, 0,3 l lmsdal water + a fruit

PARKEN



4 Parken serves delicious barista coffee and a wide selection of sandwiches, focaccia and light meals. You can also enjoy home-made yoghurt and smoothies as well as freshly squeezed juice.



8 Seafood Bar serves everything from savoury shrimp sandwiches, fresh oysters and sushi to creamy fish soup. Up early? Why not start the day with a champagne breakfast?

- Vegetarian
- Glutenfree



69,-

STARBUCKS
Breakfast offer; selected food + soft drinks (to 11 am)



99,-

NORTHLAND
Baguette of the month + soft drink 99,-
4 baguettes with cheese and ham + 4 soft drinks 299,-

Offer valid until June 15th, 2017

BØLGEN & MOI
FOOD GARAGE



12 Bølgen & Moi Food Garage serves up unexpected, delightful food moments. Some of their signature dishes are Mama Moi's Komper with rutabaga and salted lamb, and Trond Moi's classic fish soup.

NORTHLAND



17 Northland serves wholemeal and white sourdough baguettes with their own special pesto, aioli or spreads. The selection is large and exciting – and the ingredients are of the highest quality.



22 Haven presents a mouth-watering selection of vegetables, fruit and berries in the form of soups, salads, juices and smoothies. Local and organic. Organic beer, wine and coffee also available.



13 At TGI Fridays, enjoy authentic American cuisine and legendary drinks. Some of our customer favourites are the Buffalo Wings, Jack Daniel's Burger, BBQ Baby Back Ribs and the Chicken Quesadillas.



18 BIT lets you create your own salads, baguettes and sandwiches by combining your favourite ingredients. You can also enjoy freshly baked pastries, high quality coffee drinks and fresh juice.



23 Fjøla serves great food, with local Norwegian ingredients. Signature dishes: the Fjøla burger with tasty sides, salad with chicken confit from Holte farm, freshly baked apple tart and the steak sandwich à la Christer Rødseth.

Norgesglaset

14 Norgesglaset serves drinks made from Norwegian berries; like Raspberry Mojito, Strawberry Caipiroska and Apple Fjellbekk (Mountain Stream), as well as Norwegian cheese, cured meats and other snacks, all served in a Norgesglass.



20 Jamie's Italian gives you a mixture of traditional Italian cooking and modern dishes with a fresh twist by Jamie and Gennaro. Choose from a selection of delicious antipasti, fresh pasta and rustic dishes by the season.

AQUAVITBAR

25 Pick and choose from dozens of different aquavits at the Aquavit bar! Light meals are also available if you are hungry. The dishes on the menu go well with aquavit – like wraps with smoked salmon.

Hunter Bar



16 The menu at Hunter Bar is based on good, Norwegian raw ingredients, designed to please a hunter's palate. Enjoy the reindeer wrap, the Elk burger or a Norwegian moose bratwurst with home-made almond potato purée.

HAVSALT



21 Havsalt is the place to find fresh, clean Norwegian seafood such as shrimp, lobster, shells, herring and a great selection of fish. Our signature dish is fish soup à la Terje Næss.



26 Foodmarket offers noodle woks with different sides, a grill selection, as well as an abundant salad bar. There are also sandwiches, fruit, cakes and wheat pastries.



119,-

SAMSON
Chicken focaccia + juice from Safteriet



179,-

TGI FRIDAYS
Chicken Quesadillas



199,-

FJØLA
Fjølaburger + soft drink



129,-

HAVEN
Large salad bar + Imsdal 0,5l



179,-

HUMLE & MALT
Beer-bread sandwich + 0,4 l soft drink



199,-

JAMIE'S ITALIAN
Fresh linguini with scampi + lemonade



139,-

FISKERIET
Fishcake with bread and aioli



149,-

HAVSALT
Fish soup



199,-

HUNTER BAR
Elk burger + 0,5 l soft drink



27 At O'Learys, combine good food and drinks with live sports. The menu includes hamburgers, club sandwiches, steaks, spareribs, salads and desserts.



30 Joe & The Juice serves the finest high-quality, natural and organic ingredients in its freshly prepared juices, shakes, coffee, and sandwiches.



32 Beach Club serves an American breakfast, hamburgers, ldsø sausages, sandwiches and salads, as well as milkshakes and other sweet treats.



28 Fiskeriet offers the freshest fish and seafood, all served in an original manner. This includes Fish & Chips, fish burgers and delicious fish cakes with bread and remoulade.



31 Peppes Pizza serves a selection of American pizza. Choose between Classic Chicago and Freestyle California, which includes exciting toppings on a thin crust. You can also order salads, hamburgers, nachos and pasta.



33 La Baguette offers fresh baguettes, served with your favourite fillings – as well as sandwiches, salads and pastries.



← Jamie's Italian
(International departure,
between D and E gates)

→ Norgesglasset
(Domestic departure,
C gates)



ROLLING  LUGGAGE

1 Rolling Luggage offers a selection of suitcases, bags and travel accessories for business and pleasure. Choose from well-known brands such as Samsonite, Tumi, Hartmann and Lipault.

point

2 5 19 23 Point carries concessions, as well as quick and easy meals. Also available are travel size cosmetics, over-the-counter pharmaceuticals, small gifts and souvenirs.

ELKJØP TRAVEL

3 Elkjøp Travel offers a large selection of affordable electronics from premium brands, like Beats, Bose, Apple, Canon, Fitbit and GoPro. They sell headsets, cameras, adapters, travel pillows and more.

tanum

4 11 27 Tanum offers a wide selection of Norwegian and English books; new releases, best sellers, classics, fact books and travel guides. You can also purchase magazines, stationery and products for children.

ÆRA MANN

7 Æra Mann (domestic) offers the latest fashion, but also classic attire, bags, shoes and accessories. They have a multibrand section with several well-known brands, and a section for Hugo Boss.

ÆRA DAME

8 At Æra Dame (domestic) you can find quality brands for any budget, like By Malene Birger, Filippa K, Gant, Ane Mone, In Wear, Hunky Dory and Esprit. The shop also offers great accessories and clothing for children.

Cutters.

9 Cutters is a unique drop-in concept which builds upon three factors; efficiency, quality and price. The haircut will only take 15 minutes, they have some of the country's best hairdresser, and they have a fixed price on haircuts for nok 299,-

NARVESEN

10 25 Narvesen offers you a large selection of reading material, concessions, as well as coffee, pastries and quick bites. Here you will also find over-the-counter pharmaceuticals and hygiene items.

ting

12 Ting offers a large selection of fun, colourful items for children and adults, as well as gifts in all price ranges for various occasions. The shop also carries well-known brands within Norwegian and Scandinavian design.

ÆRA MEN

15 Æra Men (international) offers the latest fashion, but also classic attire, bags, shoes and accessories. Shop for popular shirt brands such as Eton and Long Island, with separate Ralph Lauren and Hugo Boss speciality shops.

ÆRA ACTIVE

16 Æra Active (international) offers a large selection of sports attire for men, women and children from well-known brands like Norrøna, Bergans and Fjellräven.

ÆRA WOMEN

17 Æra Women (international) offers the latest fashion, but also classic attire, bags, shoes and accessories. Shop for Missoni, Max Mara Weekend and Love Moschino – and furniture brands like Missoni Home and Jonathan Adler.

10% On Fitbit

WAY NOR Mug
1 for 49,-
3 for 99,-

ELKJØP TRAVEL Fitbit

10% On all Headphones over 1500 NOK

ELKJØP TRAVEL Bose Headphones

50% Omega - 3

Apotek 1 Omega - 3

79,- -99,-

TING Donkey Mug

99,- -199,-

TANUM English version of Karius and Baktus

149,- -179,-

TING Donkey Spoon

159,- -190,-

TING Nørmann Copenhagen Nocto



18 Way Nor offers a wide assortment of Norwegian souvenirs, tourist gifts and travel keepsakes. The selection includes reindeer hides, woollen blankets, hats and mittens made from angora wool, stunning tin products and trolls.



21 At Salmon House, you can enjoy premium Norwegian products. Salmon, cheese, products of game, other types of seafood and cured meats are offered. A perfect place for gifts and souvenirs.



20 Thune is the place for high-end and classic jewellery with gemstones and pearls, as well as modern affordable jewellery. Thune also carries renowned watch brands, like Breitling, Omega, Longines and Chopard.



24 7-Eleven serves a large selection of concessions, pastries, coffee and sandwiches. Also available for purchase are flowers and a selection of groceries.



← AERA Women (International departure, between D and E gates)



26 At the Apotek 1 pharmacy, you can purchase all kinds of prescription and non-prescription drugs, as well as a wide array of health, hygiene, skin care and well-being products. You can order on-line and pick up at the shop. Opening hours: 07:00-21:00.

899,-
~~1199,-~~
AERA Dame
By Timo dress

10%
AERA ACTIVE
On all jackets

3 for 2
Rolling Luggage
Memory foam pillow

700,-
Thune
Bracelet

10%
AERA WOMEN
On all products

695,-
Thune
Earrings

1 for 599,-
2 for 999,-
3 for 1299,-
AERA Men
Long Island Shirt



TRAVEL VALUE

6 Travel value (domestic) carries a wide selection of perfume, cosmetics and skin care and makeup at the same low pricing as Duty Free in the international terminal. The shop also offers a selection of sunglasses and accessories.



13 Travel value (international) offers a wide selection of renowned brands of sun glasses at attractive prices. You can shop for fashionable watches and jewellery, as well as handbags and wallets from Michael Kors and Kate Spade.



DUTY FREE

14 28 In the Duty Free shop you will find Duty Free merchandise, such as perfume, cosmetics, alcohol, tobacco and sweets. Shop before departure, during a connection or on arrival. Visit tax-free.no for a list of special offers.

↗ Travel Value
(International departure,
between D and E gates)

→ Duty Free
(International departure,
D/E/F gates)



30%

on assorted products
each month in our stores.

Visit tax-free.no for details

Tax free - more for less

kate spade
NEW YORK

Shop at our Travel Value Fashion store
at international travels

New exciting
summer scents
now in store!

Visit tax-free.no for details



You can choose between

720

brands in our stores



HEINEMANN

DUTY FREE & TRAVEL VALUE

PARKING AT OSLO AIRPORT

Make sure you find an available space and get the best price
- pre-book your parking online at parkering-osl.avinor.no

